

EZRIDER9000

Your Complete IT Solution

Accounting Systems (Formally Inventory Systems)

For those looking to upgrade their software or getting financial software for the first time understand the differences between packages, what would support your needs and the needs of your future along with what your budget can support. Also find out about future upgradeability options when your business outgrows current software. Provide a stronger backbone for your business-critical systems with Microsoft Business Solutions. Start tracking more of your business processes such as your general ledger, payables, receivables, bank reconciliation, fixed assets, and more.

Tight integration lets you track and analyze key information efficiently, improve productivity, and drive smarter decisions. Modifiable reports provide in-depth information about sales, purchases, inventory, banking, and more, helping small companies keep track of critical business information while enhanced reporting capabilities let you view data and publish reports on a recurring basis. Effective inventory and distribution management helps you deliver superior customer service with powerful inventory, distribution, and order management capabilities. Streamline business operations and enable collaboration among your employees to save time and resources.

Control employees' access to particular business data without limiting their ability to be effective. Sensitive business data is protected, while still giving employees the information they need to do their jobs successfully.

With instant access to accurate, up-to-the-minute financial information, you can make informed decisions at a moment's notice and map your course to a successful future.

Small Business Accounting 2006 offers a high-level view to the state of your business with the Company Home page. The Company Home page shows reminders; cash flow; information on bank accounts, vendors, and customers; and more. It's easy to sort customer accounts by status, inventory, and account balance to reveal trends and account history. And if you have Outlook 2003 with Business Contact Manager Update, the financial history from Small Business Accounting 2006 can be linked to the customer's account information, bringing together the latest customer communication and data.

Implementation of major Microsoft programs such as:

Great Plains

Small Business Accounting (25 or fewer employees)

Or for smaller businesses or budgets:

Microsoft Money for business

Non-Microsoft Programs:

DME Office

Ask for additional programs not listed

Accounting Package Comparisons

Core Accounting

KEY: = Feature Included

Accounting Software Features	Small Business Accounting 2006 (~\$200)	QuickBooks Pro 2005 (\$299.95, \$199.95 upgrade)	QuickBooks Basic 2005 (\$199.99, \$99.95 upgrade)	Peachtree Complete Accounting 2005 (\$299.99, \$239.95 upgrade)
Chart of accounts/general ledger	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Generate key reports: profit and loss, balance sheet, cash flow	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Inventory management	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Accounts receivable/accounts payable	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Quotes, sales orders, invoicing, and purchase orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Audit trail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cash flow projections	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Ease of Use

KEY: = Feature Included

Accounting Software Features	Small Business Accounting 2006	QuickBooks Pro 2005	QuickBooks Basic 2005	Peachtree Complete Accounting 2005
Import data from QuickBooks	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Setup Wizard	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Familiar Microsoft Office interface	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>












Track Finances and Customers in One Place

KEY: = Feature Included

Accounting Software Features	Small Business Accounting 2006	QuickBooks Pro 2005	QuickBooks Basic 2005	Peachtree Complete Accounting 2005
View up-to-date financial information on the Company Home page	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Access customer financial information through Microsoft Office Outlook 2003 with Business Contact Manager ¹	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Submit sales orders, invoices, and billable time with Outlook 2003 and Business Contact Manager ¹	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Track sales data, sales opportunities, and customer jobs from Outlook 2003 with Business Contact Manager ¹	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



































Share Financial Information with Other Microsoft Office Programs

KEY:  = Feature Included

Accounting Software Features	Small Business Accounting 2006	QuickBooks Pro 2005	QuickBooks Basic 2005	Peachtree Complete Accounting 2005
Create and send letters to customers with Microsoft Office Word ^{2, 3}				
E-mail forms, letters, and reports ^{2, 3}				
Export data to Microsoft Office Excel 2003 for analysis and charting ^{2, 3}				
Customize quotes, orders, and invoices in Microsoft Office Word ²				

Enhanced Accounting

KEY:  = Feature Included

Accounting Software Features	Small Business Accounting 2006	QuickBooks Pro 2005	QuickBooks Basic 2005	Peachtree Complete Accounting 2005
Easy backup and restore				
Online banking (additional fees may apply)				
Pay bills, print checks, and credit card processing (additional fees may apply)				
Manage payroll (additional fees may apply) ⁴				
Closing periods				
Multiple price levels				
User security and views				
Multi-user functionality ⁵				
Job costing				
Create and track inventory kits				

¹This feature of Small Business Accounting 2006 requires separate purchase of Outlook 2003 with Business Contact Manager Update, available in late June 2005.

²Word and Excel integration for Small Business Accounting 2006 require Word 2002 and Excel 2002 or 2003.

³Word and Excel integration for QuickBooks Pro 2005, QuickBooks Basic 2005, and Peachtree Complete Accounting 2005 require Word 2000, 2002 or 2003 and Excel 2000, 2002 or 2003.

⁴Use of ADP payroll services and Small Business Accounting 2006 requires an additional fee.

⁵For multi-user functionality in Small Business Accounting 2006, QuickBooks Pro 2005, or Peachtree Complete Accounting 2005, customer must purchase one license per user.

Content Management Systems (CMS)

Please call or email for details

Content management is the organizing, categorizing, and structuring of information resources (text, images, documents etc.) so that they can be stored, published, and edited with ease and flexibility. A content management system (CMS) is used to collect, manage, and publish content, storing the content either as components or whole documents, while maintaining dynamic links between components.

A content management system (CMS) is a system used to manage the content of a Web site. Typically, a CMS consists of two elements: the content management application (CMA) and the content delivery application (CDA). The CMA element allows the content manager or author, who may not know Hypertext Markup Language (HTML), to manage the creation, modification, and removal of content from a Web site without needing the expertise of a Webmaster. The CDA element uses and compiles that information to update the Web site. The features of a CMS system vary, but most include Web-based publishing, format management, revision control, and indexing, search, and retrieval.

The Web-based publishing feature allows individuals to use a template or a set of templates approved by the organization, as well as wizards and other tools to create or modify Web content. The format management feature allows documents including legacy electronic documents and scanned paper documents to be formatted into HTML or Portable Document Format (PDF) for the Web site. The revision control feature allows content to be updated to a newer version or restored to a previous version. Revision control also tracks any changes made to files by individuals. An additional feature is indexing, search, and retrieval. A CMS system indexes all data within an organization. Individuals can then search for data using keywords, which the CMS system retrieves.

A CMS system may also provide tools for one-to-one marketing. One-to-one marketing is the ability of a Web site to tailor its content and advertising to a user's specific characteristics using information provided by the user or gathered by the site (for example, a particular user's page sequence pattern). For example, if you visit a search engine and search for "digital camera," the advertising banners will advertise businesses that sell digital cameras instead of businesses that sell garden products.

Two factors must be considered before an organization decides to invest in a CMS. First, an organization's size and geographic dispersion must be considered especially if an organization is spread out over several countries. For these organizations, the transition to CMS is more difficult. Secondly, the diversity of the electronic data forms used within an organization must be considered. If an organization uses text documents, graphics, video, audio, and diagrams to convey information, the content will be more difficult to manage.

Customer & Partner Relationship Management (CRM) & (PRM)

EZRIDER9000 Offers full CRM Solutions. In today's world you need to know what your customers want and you need to know it better than they do. We can help you do that.

CRM:

Custom
Microsoft CRM
New Horizons CRM
Outlook w/ or w/o Business Contact Manager

EZRIDER9000 Offers full PRM Solutions in addition to our CRM solutions. In today's world you need to know what your customers want but very often your partners are overlooked. We can build you a solution that ties everything together or a stand alone PRM solution.

PRM:

Custom
Outlook

Top 10 Benefits of Outlook 2003 with Business Contact Manager Update

Outlook 2003 with Business Contact Manager Update—available as part of Microsoft Office Small Business Edition 2003 and Microsoft Office Professional Edition 2003—is designed to help you track, manage, and share customer information and sales leads in one place. By providing a comprehensive view of customer communications and contact information, businesses can more easily and consistently follow up with customers and sales opportunities. Here are the top 10 ways Outlook 2003 with Business Contact Manager Update can help your small business.

- 1 Keep track of all your customer information in one familiar place—Outlook 2003.**
Outlook 2003 with Business Contact Manager Update adds additional functionality to Outlook 2003, giving small businesses one place to manage customer information, and track key information about sales opportunities, accounts, and individual business contacts.¹
- 2 Close more sales by managing sales opportunities effectively.**
Manage your leads and sales prospects throughout the sales cycle so that nothing falls through the cracks. Track important information, such as revenue potential, probability of closing, and expected close date so that you can forecast your sales with confidence.
- 3 Track your success and gain insight into your business with informative reports.**
Run reports in Outlook 2003 with Business Contact Manager Update to help forecast your sales pipeline accurately and prioritize your work effectively. Preformatted reports track the status of sales efforts, help you prioritize sales tasks, and offer insight into your sales pipeline. Quickly sort and filter information to view data relevant to your sales activities and export results to Microsoft Office Excel 2003 or Microsoft Office Word 2003 for further analysis and formatting.
- 4 New! Share customer information with coworkers.**
You can now share your Outlook 2003 with Business Contact Manager Update database—Business Contacts, Accounts, and Opportunities—with designated coworkers across your PC network, enabling a rich view of customer communications across the company.²
- 5 New! Synchronize business contacts with a Pocket PC.**
Synchronize your Business Contacts in Outlook 2003 with Business Contact Manager Update to a Microsoft Windows Mobile-based Pocket PC, so you can easily take your business contacts and associated history with you while out of the office or on the road. Return your Pocket PC to its cradle and your Business Contacts are automatically synchronized to your desktop computer.³
- 6 Build customer relationships through personalized e-mail marketing campaigns.**
For most small businesses, permission-based e-mail marketing campaigns are the most cost-effective way to reach new and existing customers. Export your business contacts to Microsoft List Builder⁴, choose from a variety of templates or design your own using **Microsoft Office Publisher 2003** and quickly and easily create professional-looking e-mail newsletters, targeting different customer segments with personalized messages. Know the success of your campaigns with reports that track how many recipients opened your e-mail message and where they clicked. Learn more about **Microsoft List Builder**.
- 7 Work seamlessly with Microsoft Office System programs.**
Link Microsoft Office files to your contacts and sales opportunities, import price lists from Excel spreadsheets, and create personalized sales and marketing materials using Publisher 2003. Learn more about **Publisher 2003**.
- 8 Leverage your existing contact information.**
Get up and running quickly so you can spend more time with customers. Easily import your contact information from Microsoft Office Access 2003, Excel 2003, Word 2003, ACT!, and other sources. Print your calendar and contact lists to fit the paper-based formats you already use.
- 9 New! Access financial and sales information.**
When you use Outlook 2003 with Business Contact Manager Update along with Microsoft Office Small Business Accounting 2006, you can view the details on past and current quotes, sales orders, invoices, financial history, and outstanding balances.⁵ Easily process quotes and invoices, and transfer them directly to Small Business Accounting 2006, along with the billable time you track in your Outlook Calendar. Learn more about **Small Business Accounting 2006**.
- 10 Position your company to grow.**
When the time is right and you need more advanced customer management capabilities, upgrade to Microsoft CRM. Microsoft CRM is a full-featured customizable customer relationship management solution that enables multiple users to view, update, and share complete customer information across teams and departments. Learn more about **Microsoft CRM**.

¹ Licensed users of Office Small Business Edition 2003 or Office Professional Edition 2003 can download Outlook 2003 with Business Contact Manager Update at no cost, or order a CD. U.S. shipping and handling charges apply. For details visit the Outlook 2003 with Business Contact Manager Update page.

² Outlook 2003 with Business Contact Manager Update is designed to work with technology used most often by small businesses, including a network without a server (peer-to-peer network) and with the most common e-mail protocols (Post Office Protocol (POP3), Internet Message Access Protocol (IMAP), or Hypertext Markup Language (HTML)). To use sharing functionality, the host machine must be running Microsoft Windows 2000 with Service Pack 3 (SP3) or Microsoft Windows XP Professional Edition.

³ Synchronization with a Windows Mobile-based Pocket PC capability is available as a no-charge download for Outlook 2003 with Business Contact Manager Update from Office Online Downloads.

⁴ Microsoft List Builder is a fee-based service, available separately.

⁵ Small Business Accounting 2006 is available separately; only in the U.S., and is scheduled for availability in fall 2005.

Microsoft Business Solutions CRM Editions Comparison

Feature or Module	Sales Standard	Sales Professional	Customer Service Standard	Customer Service Professional	Suite Standard	Suite Professional
Account and Contact Management	✔	✔	✔	✔	✔	✔
Calendar	✔	✔	✔	✔	✔	✔
Notes and Attachments	✔	✔	✔	✔	✔	✔
Direct E-Mail	✔	✔	✔	✔	✔	✔
Activity and Task Management	✔	✔	✔	✔	✔	✔
Search (Advanced Find)	✔	✔	✔	✔	✔	✔
Reports	✔	✔	✔	✔	✔	✔
User and Business Management	✔	✔	✔	✔	✔	✔
Customization Tools and Utilities	✔	✔	✔	✔	✔	✔
Opportunity Management	✔	✔			✔	✔
Lead Management	✔	✔			✔	✔
Correspondence/Mail Merge	✔	✔			✔	✔
Territory Management	✔	✔			✔	✔
Microsoft CRM Sales for Microsoft Office Outlook Client	✔	✔	✔	✔	✔	✔
Quotas		✔				✔
Quotes, Orders, and Invoices		✔				✔
Workflow		✔		✔		✔
Product Catalog		✔				✔
Sales Literature		✔				✔
Competitor Tracking		✔				✔
Sales Process Methodology		✔				✔
Lead Routing		✔				✔
Integration to Microsoft Great Plains 7.5 or 8.0		✔				✔
Case Management			✔	✔	✔	✔
Knowledge Base Management			✔	✔	✔	✔
Activity and Case Queuing			✔	✔	✔	✔
Contract Management				✔		✔
Product Catalog				✔		✔
Data Migration	✔	✔	✔	✔	✔	✔

Databases

EZRIDER9000 offers a wide variety of stock databases for sale at low costs, while also offering custom databases for the entire supply chain. No database is too small or too large. Don't pay extra for multi-users. Unlimited users for the same price. If you like our stock databases they can be customized to your need for very low costs. For a quote on a custom databases, customizing one of our stock databases, or more information about one of our tock databases please email us for more info.

Stock databases include:

Payroll

Fire / EMS Services

Lumber Yield

Inventory

Digital Document Services, Technical Document Creation & Imaging:

We can come in and assist in the creation of many of the technical documents needed such as network diagrams including all technical aspects of all nodes, flow charts of any accounting processes, and many more upon request.

We provide the ability to take any or all of your current documentation or images and convert them to digital format.

Disaster Recovery & Planning

Are all your critical systems covered? EZRIDER9000 knows that the most important aspect to any business or individual is information. What would you do if you were to lose all of your data. Business would come to a halt without their contacts, sales info, product info, etc. We provide full disaster recovery (DR) services. Some techniques include data protection through managed backups, imaging, data redundancy, intranet information and forms. Fully customizable and scalable. Whatever your business or budget, we can customize a DR plan to fit what your looking for. Don't wait till it's too late. Many companies that suffer a loss of data don't recover, others go out of business a couple of years later. How much is your data worth to you and your business? An effective Disaster Recovery solution requires more then just simply replacing equipment and providing the best technology. A truly effective solution also requires dedicated staff and rock solid policies and procedures. Prepare for any disaster before it strikes. Disasters can take any form such as severe weather conditions, natural disasters, hardware failures, and employee errors; it all can happen without warning and could take down business critical servers. You can not prevent a disaster but you can rest assured that you have a solution in place that is tested to be there to respond effectively when you need it. Valuable assistance from disaster recovery experts gives you service you can depend on during a critical time for the peace of mind that comes from knowing you're in good hands to get you back up and running quickly. Fast response times minimize your downtime. Spend less time worrying and more time getting back to business with convenience during critical times. Disaster recovery that's easy to purchase, prepare for, and ready to help you regain productivity quickly.

Disaster Recovery Plans

Plan #	1	2	3	4	5	6	7	8	9	Enterprise
Basics										
Computers covered	1	2-3	4-5	6-7	8-10	11-13	14-16	17-20	21-25	26-40
CD / DVD Media backup	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
FTP backup	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Offsite storage	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
ZIP/Tape drive backup	No	No	No	No	No	No	No	No	No	No
Loaner Systems	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Loaner Server** (replace 1 system)	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Loaner Printers	1	1	1	2	2	3	3	4	5	6
Backups										
Media Backups										
FTP Storage Size										
Offsite Storage Locations										
Charges / Contracts										
Minimum Contract (Years):	2	2	2	1	1	1	None	None	None	None
Discount with 2 year contract:	---	---	---	1%	3%	5%	7%	9%	11%	14%
Setup Fee:	\$100	\$250	\$400	\$550	\$800	\$1050	\$1300	\$1550	\$2000	\$3000
Yearly Cost:	\$2600	\$5500	\$11000	\$15600	\$22000	\$28600	\$36400	\$46800	\$57200	\$78000
Monthly Cost	\$260	\$550	\$1100	\$1560	\$2200	\$2860	\$3640	\$4680	\$5720	\$7800
Servers (additional cost ea yearly)	---	\$300	\$300	\$300	\$300	\$300	\$300	\$300	\$300	\$300

All prices subject to change without notice unless you are in a contract.

Equipment Sales, Rentals & Leases

EZRIDER9000 offers a wide variety of custom computers for all needs and budgets. Do not pay extra for middleman costs when you can buy directly from the source. Below are some general packages but if you would like a computer specific to your needs fill in the contact us form with what you are looking to have accomplished with your system or the specs you are looking to have. To order a system please email sales@ezrider9000.com with the system you would like. We also offer upgrades and trade-ins for any computer. No matter what your budget or level of computing power we have a machine for you at a price to match your needs.

Starter Systems:

Starter System 1: \$200
CPU: 600 MHz
RAM: 128 Mb
HD: 4 Gb
Optical Drive 1:CD Drive
15" Monitor Add \$30
Floppy Drive
Basic Mouse & Keyboard
10/100 Ethernet Card

Starter System 2: \$350
CPU: 1 GHz
RAM: 256 Mb
HD: 10 Gb
Optical Drive 1:CD Drive
17" Monitor Add \$45
Floppy Drive
Basic Mouse & Keyboard
10/100 Ethernet Card

Mid Grade Systems:

Mid Grade system 1: \$650
CPU: 1.8 GHz
RAM: 256 Mb
HD: 40 Gb
Optical Drive 1: DVD/CDRW
Optical Drive 2: N/A
Floppy Drive
Basic Mouse & Keyboard
USB2.0
Inkjet Printer
Monitor: 17" Add \$45
10/100 Ethernet Card

Mid Grade system 2: \$850
CPU: 2.0 GHz
RAM: 512 Mb
HD: 60 Gb
Optical Drive 1: CDRW
Optical Drive 2: DVD
Floppy Drive
Wireless Mouse & Keyboard
USB2.0 / Firewire
Inkjet Printer
Monitor: 19" Add \$65
10/100 Ethernet Card

Mid Grade system 3: \$1000
CPU: 2.4 GHz
RAM: 1 Gb
HD: 80 Gb
Optical Drive 1: DVD
Optical Drive 2: DVD+/-RW
Floppy Drive
Wireless Mouse & Keyboard
USB2.0 / Firewire
Inkjet Printer
Monitor: 19" Add \$65
10/100 Ethernet Card

Top of the line systems:

Top Line system 1: \$1700
CPU: 3.0 GHz
RAM: 1 GB
Optical Drive 1: DVD+/-RW
Optical Drive 2: DVD
Bay 3: N/A
Bay 4: N/A
Floppy Drive
Full Multimedia Reader
Wireless Keyboard & Mouse
USB2.0 / Firewire
TV Card
Ge Force fx 5200 Graphics Card
Monitor: Flat Panel 15"
HD: 80 Gb
10/100 Ethernet Card

Top Line system 2: \$3500
CPU: 3.0 GHz
RAM: 2 GB
Optical Drive 1: DVD+/-RW
Optical Drive 2: DVD+/-RW
4 Fan Controller w/ Temp Gauge
Graphic EQ
Floppy Drive
Full Multimedia Reader
Wireless Keyboard & Mouse
USB2.0 / Firewire
TV Card
Ge Force fx 5500 Graphics Card
Monitor: Flat Panel 17"
HD: 120 Gb
10/100 Ethernet Card

(All systems refurbished unless otherwise stated)

[Lease Calculator](#) available online

Specialty Computers:

Full Biometric System: + \$700 to any mid grade package & up
Consists of Fingerprint, Facial, & Voice recognition

Home Entertainment system: + \$1100 to any mid grade package & up
Consists of projector, surround sound speakers, & TV Card

Optional Add-ons (Prices Below are only for comp packages including installation):

IR: \$100
TV Card: \$120
4 Fan Controller w/ Fans: \$200
Biometric Mouse: \$100
Graphic EQ: \$150
Wireless Keyboard & Mouse: \$90
Flat Panel Monitor 19": \$600 17": \$400
USB2.0 / Firewire: \$70
Full Media Reader: \$90
DVDRW: \$250
CDRW: \$125
Inkjet Printer: \$70
Wireless B Router: \$100
Wireless G Router: \$150
PCI Wireless Card: \$100
PCI PCMCIA Wireless Card Adapter w/ Card: \$150
Cigarette Lighter: \$50
10/100/1000 Ethernet Card: \$250

Prices subject to change without notice.

Refill Plans:

Normal:	\$100	Up to 12 Cartridges for the year
Extensive:	\$180	Up to 24 Cartridges for the year

Color or black count as a single cartridge fill up, to fill both counts as 2 cartridges.
Refill plans can be purchased with systems or can be purchased separately.

*Restock fee of 30% + s/h for all items returned.

** Lessee or renter need to pay for all repairs or damage to equipment prior to return.

New Cartridge Plans:

Normal:	\$15-35/Cartridge	Up to 12 Cartridges for the year
Extensive:	\$15-35/Cartridge	Up to 24 Cartridges for the year

FREE PRINTER WITH 2 YEAR CONTRACT

Send your old cartridges back and receive the exact same replacement from your office, for 25%-50% less then store costs.

Help Desk Service

EZRIDER9000 offers a full outsourced help desk and response team. Many companies do not want the hassle of taking care of their own IT services. We can take care of that. We let companies concentrate on the core business.

Help Desk Options:

Email, Phone, and IM support (Video conference, white board, group conference)

Support plans to match your company and budget

Remote Desktop availability

Full online ticketing system with search capabilities.

Implementation & Integration and / or Migration

Please call or email for details

Information Risk Management

Recycling

We now offer full recycling services, We will pickup your out of date systems and make sure they are disposed of in an environmentally friendly manner.

Software Sales & Licensing:

We are a registered Microsoft Software Advisor & Volume Reseller. For any and all your Microsoft software needs we can help advise you and get you the plan that fits your business best. For companies with tight budgets we also provide software alternatives such as low cost custom software and free alternatives such as open source software which in many cases is either just as good if not better in certain respects compared to all the expensive suites on the market.

We do not stop once we have made the sale either. We will also do installations, and maintenance of everything from OS to office and financial suites. When it is time for upgrades we will help you determine if they are necessary or not.

Mobile Solutions

Please call or email for details

Networking:

EZRIDER9000 offers full networking capabilities. From the simple home network to a complex multi-building network, EZRIDER9000 provides it all. We use only the best name brand networking hardware. Don't want to deal with the hassle of wires everywhere, you do not have to with a full wireless network. Don't worry, you can add on a wireless network to a already established wired network. We offer server setup and maintenance.

Network:

Servers

Computers

Printers

Storage Devices

Drives

Performance Optimization & System Reliability Maximization:

Please call or email for details

Point of Sale Systems (POS)

Please call or email for details

Project & Resource Management:

Please call or email for details

Security

The FBI states total reported losses from Internet fraud in 2002 were \$54 million, more than 3 x as much as in 2001. Let us help prevent you from adding to the total. EZRIDER9000 understands the world we live in now and the importance of security. We help businesses and individuals keep there systems secure both digitally and physically. We will work together to close off any security holes through policies, virus protection, patches, and many other procedures. We will implement and maintain any and all security aspects.

Now that everyone is switching to wireless there is a larger concern for safe guarding networks. Security is not a one time thing, Don't be fooled into believing you are forever safe. EZRIDER9000 understands this and is there to help your network stay, YOUR network.

Security Aspects:

System

User

Network Wired: Even though wired networks are harder to attack from the outside most of the time the biggest threats are from inside the company. Protect yourself against inside threats such as disgruntled workers, or even accidental intrusions.

Wireless: wireless networks are the easiest and most prone to vulnerabilities don't assume you are safe with just a firewall.

Surveillance Systems: be able to view your property from anywhere in the world and even control the cameras remotely.

System Audits:

EZRIDER9000 offers a full systems audit to assess your risks and the associated effectiveness of your current performance, security and controls. Following assessment, together we will develop and execute a plan to optimize performance and reduce risk, allowing for continual reassessment and adjustment as needed.

In addition, we will organize a system that allows for optimization of resources, including performance of local and network resources.

Since an effective Disaster Recovery Plan is essential to any business, we will work with you to create or improve your current plan. This includes but not limited to backup's, imaging, and electrical backup systems.

Systems Audit:

Security

Performance

Disaster Recovery Planning

Storage Solutions

Data Redundancy

Intranet Capabilities

Staffing Solutions:

EZRIDER9000 offers a wide array of staff capable of managing or assisting in the management of your accounting, management, and information technology services.

For hourly rates please call for services that are needed.

Server Setup:

We provide a full range of servers for your company ranging from \$1000 – \$30,000.

Servers										
Options										
Hard drive Space	20 GB	40 MB	60 GB	80 GB	100 GB	200 GB	300 GB	400 GB	500 GB	1 TB
Hard drive #	1	2	3	4	5					
Ram	512 MB	1 GB	2 GB							
Processor #	1	2	4							
Speed										
Charges / Contracts										
Minimum Contract (Years):	2	2	2	1	1	1	None	None	None	None
Discount with 2 year contract:	---	---	---	1%	3%	5%	7%	9%	11%	14%
Setup Fee:	\$40	\$40	\$40	\$35	\$35	\$	\$	\$	\$	\$
Yearly Cost:	\$40	\$80	\$120	\$160	\$200	\$210	\$245	\$280	\$290	\$300
Monthly Cost	\$4	\$8	\$12	\$16	\$20	\$21	\$24	\$28	\$29	\$30

8 signs you need to upgrade your server

By [Christopher Elliott](#)

Your server hardware is a ticking time bomb.

Don't be alarmed. It may never actually "blow up" — which is to say, melt down and take lots of data with it. But one day, sooner or later, it will become obsolete. And for your business, that's potentially an explosive liability. "The older hardware is, the more likely that a failure and loss of productivity will occur," warns Donald Hess, senior systems engineer at Entre Computer Services, a systems integrator based in Rochester, N.Y. "In general, a company can avoid big expenses by updating its servers every three years. If it waits five years, then there's a big risk of being compelled to upgrade many components simultaneously."

What exactly needs upgrading?

Most small businesses tend to think of their server as a whole, which is to say hardware (the computer it runs on) and software (the application that powers the server, such as Windows Small Business Server) are one. Talk to experts and you're likely to conclude that this holistic approach to a server is correct for most businesses. Hardware and software generally age at about the same rate. In other words, the machines need to be modernized at roughly the same interval as the server operating system is updated, give or take a few months.

So is your server ready for a once-over? Here are eight signs.

1. **It crawls.** "When your server gets slow, it's time for some new iron," take a look at both disk and CPU (central processing unit) usage. "When you're at about 80%, it's time to start looking around," Slow servers, of course, mean a less productive work force. Can you afford that?
2. **It sucks up your time.** "If you're spending more time on dealing with server problems than you are willing to commit, it's time for an upgrade," Ask yourself: If you weren't working on a particular server problem, how much money could you earn by doing something else?
3. **It's noisy.** "As fan drives and hard drives age, you will notice they will become noisier," "This is typically a good indicator that hardware failure is just around the corner. Computers are like cars; they have only so much mileage before they start falling apart." if you can't spring for a complete upgrade when you hear funny noises, at least make sure everything is backed up.
4. **It's out of warranty.** "When the only people who know enough to support your server are retired and collecting Social Security, you know you have a problem," If the manufacturer has stopped supporting the hardware and software — which means it's more than three years old — then there's a good chance you need some kind of upgrade.
5. **Something doesn't feel right.** Maybe your hardware specifications don't match your vendor specs. "Maybe it takes longer and longer to do the same function," If you, or your IT person, have a sinking feeling about the server, chances are it could be ready for an upgrade of some kind.
6. **There's no more room.** "If the requirement of the software that runs on the server exceeds the servers' specifications, then you need a new server," small-business users shouldn't just try to manage a space or memory crisis in the short term, but to think about the company's long-term needs. Planning is the key. Will you be adding more staff that will need access to this machine? Will you be upgrading the software that runs on the server in the near future? These are questions that you have got to ask yourself.
7. **Its performance is otherwise impaired.** "Does your server seize up often?" "Does the box have problems resolving conflicts?" Even if things run smoothly otherwise, these occasional "hiccups" may be a sign that the server is running up against the limits of its performance. "Most businesses have a hard time tracking these issues until it's too late," Lee adds. "I recommend monitoring tools that report on the health and status of their servers. They provide information for capacity planning and alerts of trouble signs."
8. **The big one happens.** "There usually isn't a telltale sign that your server needs to be upgraded, in terms of hardware, until a catastrophic failure occurs," After a meltdown, there's normally a "scramble" to replace operating systems and applications. Frequently, those are discontinued, or support has been discontinued, and that's usually when a business discovers that it should have upgraded long ago. "It is much calmer to upgrade in a planned manner than to scramble at the last minute to resolve a crisis,".

One last disclaimer: "Oftentimes," says Michael Crowe, director for IT consulting firm Plante & Moran in Chicago, "there may be no signs or warnings that are apparent to the users on the network." But the time bomb is still ticking.

Storage Solutions:

Please call or email for details

Supply Chain Management:

Please call or email for details

Training:

EZRIDER9000 offers a wide variety of training for I.T. topics. We offer a full list of regular topics but also offer many other topics by request. For more information on any of our topics or for quotes on group rates please fill out the form on the contact us page.

Training methods include:

Live: 1-1 or group

Online classes

Manuals

Training Available for the following topics:

Computer Basics

Internet Basics w/ Internet Explorer

Windows (9.x - XP)

Office Suite (Word, Excel, Access, Outlook, PowerPoint)

Web Development (Dreamweaver & Fireworks / Photoshop)

Norton Utilities

Security

Performance Optimization

Instant Messaging (Home / Business use)

Networking (Wired / wireless)

Other topics available by request

Web Hosting:

Plan #	1	2	3	4	5	6	7	8	9	Enterprise
Basics										
Disk Space	100 MB	200 MB	300 MB	400 MB	500 MB	600 MB	700 MB	800 MB	900 MB	1 GB
Traffic Bandwidth - Monthly	10 GB	20 GB	30 GB	40 GB	50 GB	60 GB	70 GB	80 GB	90 GB	100GB
POP Email Accounts	3	5	8	12	16	20	25	30	UL	UL
FTP Accounts	3	5	8	12	16	20	25	30	UL	UL
Web Based Control Panel	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Sub domains	2	4	6	10	14	18	26	34	42	UL
Domain Parking/Pointing	2	4	8	15	20	25	30	35	40	UL
Add on Domains	2	4	8	15	20	25	30	35	40	UL
MySQL Databases	2	5	10	15	20	25	30	35	40	50
Front Page Extensions	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
24/7 Email Support	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Cron Jobs	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Website features and tools										
Pre-installed Scripts	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Fantastico Auto-Installer	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Personal CGI-Bin	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Perl / CGI	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Perl Modules	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
SMTP Mail	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Front Page Server Extensions	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Password protection	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Custom Error Pages	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
SSI (shtml)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
PHP 4.3	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
File Manager	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Entropy Banner	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Counters	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Agora Shopping Cart	No	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes
FTP-Shell Access										
SSH Shell Access	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Ftp accounts	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Databases										
MySQL	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
phpMyAdmin(web interface)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Email Features										
Email Forwarding	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Web Mail - 3 major versions	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Email Aliases	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Catch All Email Address	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Vacation/Auto responders	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Mailing Lists/Major Domo	1	2	3	4	5	6	7	8	9	10
Free MX record modifications	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Browser Access to email	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Spam Blocker	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Website Statistics										
Analog Web Statistics	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
AWStats Web Statistics	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Webalizer Web Statistics	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Charges / Contracts										
Minimum Contract (Years):	2	2	2	1	1	1	None	None	None	None
Discount with 2 year contract:	---	---	---	1%	3%	5%	7%	9%	11%	14%
Setup Fee:	\$40	\$40	\$40	\$40	\$40	\$	\$	\$	\$	\$
Yearly Cost:	\$40	\$80	\$120	\$160	\$200	\$240	\$275	\$310	\$330	\$350
Monthly Cost	\$4	\$8	\$12	\$16	\$20	\$21	\$24	\$28	\$29	\$30

*All prices include 2 year contract, Add 15% w/o contracts. All websites use most current version of MySQL and PHP. All prices subject to change without notice unless you are in a contract. Prices do not include sales tax. If more disk space is required please inquire.

Website Packages:

Plan #	1	2	3	4	5	6	7	8	9	Enterprise	E2
Domain Names	1	2	3	4	5	6	7	8	9	15	25
Templates / CSS	Stock	Stock	Custom	Custom	Custom	Custom	Custom	Custom	Custom	Custom	Custom
Add on Modules	2	3	5	8	12	15	18	21	24	UL	UL
Basics											
Disk Space	100 MB	200 MB	300 MB	400 MB	500 MB	600 MB	700 MB	800 MB	900 MB	1 GB	2 GB
Traffic Bandwidth - Monthly	10 GB	20 GB	30 GB	40 GB	50 GB	60 GB	70 GB	80 GB	90 GB	100GB	200GB
POP Email Accounts	3	5	8	12	16	20	25	30	UL	UL	UL
FTP Accounts	3	5	8	12	16	20	25	30	UL	UL	UL
Subdomains	2	4	6	10	14	18	26	34	42	UL	UL
Domain Parking/Pointing	2	4	8	15	20	25	30	35	40	UL	UL
Add on Domains	2	4	8	15	20	25	30	35	40	UL	UL
24/7 Email Support	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Search Engine Submits	No	No	No	Basic	Basic	Basic	Basic	Basic	Basic	Basic	Pro
Search Engine Local Submits	No	No	No	No	No	No	No	Yes	Yes	Yes	Yes
Optimized for Search engines	No	No	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Flash Design	No	No	No	No	No	No	No	Yes	Yes	Yes	Yes
Summary Reports	None	Yearly	Yearly	Biyearly	Biyearly	Quarterly	Quarterly	Monthly	Monthly	Biweekly	Weekly
Detailed Reports (Yearly)	None	None	None	None	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Additional Support Plans below											
Custom Graphics (up to)	No	No	No	No	1	2	3	4	5	6	10
Custom Icon	No	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Copyrighting	No	No	No	No	No	No	No	Yes	Yes	Yes	Yes
Premium Domain Registration	No	No	Privacy	Privacy	Business	Business	Business	Business	Business	Business	Business
Web Assurance (WA)	No	No	No	No	No	Yes	Yes	Yes	Yes	Yes	Yes
Client front end editable	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Business Cards (1 logo graphic)	No	No	No	No	No	No	No	No	No	No	250
Approx Page # (Up to)	10	30	50	100	200	300	400	500	750	UL	UL
Maintenance (updates / month)	1	1	1	1	1	1	1	1	2	2	3
% of Pages per update	10	10	10	15	15	15	20	20	20	25	35
Website features and tools											
SMTP Mail	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Password protection	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Custom Error Pages	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
SSI (shtml)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
File Manager	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Entropy Banner	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Counters	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Agora Shopping Cart	No	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
FTP-Shell Access											
SSH Shell Access	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Ftp accounts	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Email Features											
Email Forwarding	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Web Mail – 3 major versions	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Email Aliases	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Catch All Email Address	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Vacation/Auto responders	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Mailing Lists/Major Domo	1	2	3	4	5	6	7	8	9	10	13
Free MX record modifications	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Browser Access to email	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Spam Blocker	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Website Statistics											
Analog Web Statistics	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
AWStats Web Statistics	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Webalizer Web Statistics	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Charges / Contracts	1	2	3	4	5	6	7	8	9	E1	E2
Minimum Contract:	None	None	None	None	None	None	None	None	None	None	None
Discount with 2 year contract:	15%	15%	15%	15%	15%	15%	15%	15%	15%	15%	15%
Setup Fee (Incl. 1st Year Maintenance)*:	\$500	\$1000	\$1500	\$2000	\$2500	\$3000	\$4000	\$5000	\$6000	\$7000	\$10000
Yearly Maintenance (Yearly Billing Price)*:	\$250	\$450	\$650	\$850	\$1000	\$1200	\$1600	\$2000	\$2400	\$2800	\$4000
Yearly Maintenance (Monthly Billing)*:	\$25	\$45	\$65	\$85	\$100	\$120	\$160	\$200	\$240	\$280	\$400

*All prices include 2 year contract, Add 15% w/o contracts. All websites use most current version of MySQL and PHP. All prices subject to change without notice unless you are in a contract. Prices do not include sales tax. If more disk space is required please inquire.

Extra's (any level can go with any plan)	Basic	2	3	4	5	6	7	8	9	Enterprise	E2
E-Learning Add-on:*	\$300	\$500	\$700	\$900	\$1100	\$1300	\$1500	\$1700	\$1900	\$2100	\$2300
Languages (Per language)*	\$50	\$50	\$50	\$50	\$50	\$50	\$50	\$50	\$50	\$50	\$50

E-Commerce (non-microsoft)	Starter	2	3	4	5	6	7	8	9	Enterprise
Seamless Integration into site	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Paypal acceptance (+ paypal fees)	No	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes
eBay Store (+eBay Fees,+5% Com)	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Items (Approx)	1-4	5-9	10-15	16-20	21-25	26-30	31-35	36-40	41-45	UL
Updates / Month	1	1	1	1	1	1	1	1	1	2
Categories	1	1	2	3	4	5	6	7	8	UL
Extra Space (Mb's)	25	50	75	100	125	150	175	200	240	300
Additional Domain names	1	2	3	4	5	6	7	8	10	15
Setup Fee	-	-	-	-	-	-	-	-	-	-
E-commerce Price (Yearly)	\$400	\$600	\$900	\$1200	\$1500	\$1800	\$2100	\$2500	\$2900	\$3600
E-commerce Price (Monthly)	\$40	\$60	\$90	\$120	\$150	\$180	\$210	\$250	\$290	\$360

*All prices include 2 year contract, Add 15% w/o contracts. All prices subject to change without notice unless you are in a contract. Prices do not include sales tax.

E-commerce (Microsoft Financial system)	1	2	3	4	5	6	7	8	9	10
Support Hours / week (up to)	1	2	3	4	5	6	7	8	9	10
Installation / license of MS SBA 2006	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
E-commerce Price (Yearly)	\$400	\$600	\$800	\$1100	\$1400	\$1700	\$2000	\$2300	\$2600	\$2900
E-commerce Price (Monthly)	\$40	\$60	\$80	\$110	\$140	\$170	\$200	\$230	\$260	\$290

Paypal Fees:

	Standard Rate	Merchant Rate (qualification required)		
Monthly Received Payment (USD)	\$0.00 -\$3,000.00	\$3,000.01 -\$10,000.00	\$10,000.01 -\$100,000.00	> \$100,000.00
Fees per transaction (USD)	2.9% + \$0.30	2.5% + \$0.30	2.2% + \$0.30	1.9% + \$0.30

Web Support	Starter	2	3	4	5	6
Hours / week (up to)	1	2	4	6	8	10
Web Support (Yearly)*	\$1500	\$3000	\$4500	\$6000	\$7500	\$9000
Web Support (Monthly)*	\$150	\$300	\$450	\$600	\$750	\$900

Intranet	Starter	2	3	4	5	6	7	8	9	Enterprise
Modules	1	1	2	3	4	5	6	7	UL	UL
Seamless Integration into site	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Knowledge DB	No	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes
FAQ's	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Local Support Center	No	No	No	No	No	Yes	Yes	Yes	Yes	Yes
Scheduling	No	No	No	No	No	No	No	Yes	Yes	Yes
Content Management	No	No	No	No	No	No	No	No	Yes	Yes
Front end editable	No	No	No	No	No	No	No	No	No	Yes
Intranet Setup Charge(Incl. 1 st Year)*:	\$400	\$800	\$1200	\$1600	\$2000	\$2400	\$3200	\$4000	\$4800	\$5600
Intranet Yearly Maintenance (Yearly Billing):	\$200	\$400	\$500	\$650	\$800	\$960	\$1280	\$1600	\$1920	\$2240
Intranet Yearly Maintenance (Monthly Billing):	\$20	\$40	\$50	\$65	\$80	\$100	\$130	\$160	\$195	\$225

*Prices are for intranets included with website package. If no website included see website setup charge.

Basic Photography	Starter	2	3	4	5	6	7	8	9	Enterprise
Hours / week (up to)	1	2	4	6	8	10	15	20	30	40
Photo's (Yearly)*	\$1250	\$2250	\$3500	\$4500	\$5500	\$6500	\$8000	\$9500	\$11500	\$13500
Photo's (Monthly)*	\$125	\$225	\$350	\$450	\$550	\$650	\$800	\$950	\$1150	\$1350

"A website is NOT a work of art; nor is its sole purpose to be showcased at a tech convention. Good visual design and savvy coding are musts. But a website's reason for existence is FUNCTIONAL."
Quoted from Usability Medic.

Our sites are a blend of visual appeal and functionality. With package pricing you don't have to worry about how long it will take to design or if you will go over budget, you know all the costs ahead of time. No hidden fees. We use subscription base costing to help companies keep their sites up to date as well as maintain the technology. Also since we are all inclusive renewal fees also include yearly domain names, hosting costs, email accounts, and much more

Modules:

ad player	added user info	aim remote
Amazon add-on	approvable registrations	art banner
artist directory	auto link phrases or words	auto login capable
audio video upload	bad word filter	bible search
birthday reminders	bookmarks	bulletin board
Café press add-on	calendars	chat capabilities
clocks	comments	count up
countdown	currency converter	custom 404 pages
custom menus	customize menus	detailed registrations
dictionary	document creation	document management
domain checker	ecommerce	employee bio and capabilities
events scheduling	extended search capabilities	favorite's options
fishing conditions	forms generators	gallery
games	Google ads	Google search
home affordability	horoscopes	hosting capabilities
im status	im statuses	internet time
IP info	language translator's	language managers
last 5 or 10 of anything to	Linux uptime or CPU load	live support
logged users	machine translations	mamber topics
mamble rating	mobile phone capable	moon phase
mortgage calculation	motto of the day	mp3 player
newest member's	newsletters	pam bowl
partner's	paypal	pc info
pdf conversion	petitions	picture upload / download
polls	pop3 mail checker	portal add-on
Private Messaging System	random tips	recipes
recommend site	referrers	relevant content
rent or buy	report writer	rss feeds
school directory	advanced search	site counter
site info log emailed	site map	site monitoring
skype me	software bug db	squirrel mail logon
stock quotes	sunrise sunset times	Symantec info
template chooser	text ads	time online
today in history	top rated articles	total users
translator user changeable	unpublished content visible	unregister capable
URL optimization	user's homepages on your site	virus info
virus info add-ons	weather	web tools
webcam	whois add-ons	wines
Yahoo messenger capable	Many More, Inquire for additional	

Search Engine Ranking

How It Works

Search engine Ranking is based on several basic concepts explained below.

1) Linking:

- a. Importance: search engines base the importance of a site primarily based on many other sites link to it.
- b. Indexing: The greater the number of links will cause 2 effects one more important sites will be indexed more often and secondly it will be indexed more often because spiders will hit it more often from other sites.

2) Meta Tags

- a. Key Words -
- b. Key Phrases -

3) Spamming

- a. Invisible words
- b. Overused words

4)

Specialty Sites

There are several industries in which we have specialty sites for:

- Real Estate
- Teaching / Online Learning
-

Recommended Pages:

Main page - This tells your visitor what you offer and details what they can find on your site.

Company history - This should present your company as a solid, trustworthy foundation.

Testimonials - Although dedicated testimonial pages are often ignored, strategic placement throughout the site will reinforce your credibility and trustworthiness.

About us - On a smaller site, this can replace a number of other pages such as quality and history.

Location - This displays your address, map, and driving directions.

Contacts - This displays your fax, e-mail, and phone numbers. You can also include a mini-directory for all departments or contact points.

Product/Services - This lists each distinct product or service on its own page. These pages get most of your web site traffic.

Mission or Purpose - This outlines your organization's values. Again this page builds your credible and stable reputation.

Line card - This is a directory of the major brands you stock or sell. It's a simple list of the manufacturer's name and a listing of some of the brands they manufacture or distribute. If the manufacturers have web sites, you can also include a link to them.

Prices/Rates - This is another strong selling page and another opportunity to showcase your products or services.

Recently completed projects - This enables you to dynamically communicate with your viewers. Give details, pictures, and background information. Explain why you were chosen and how you used your skills to solve problems and complete projects.

Product comparison/cross reference page - If you sell products, this displays a side-by-side comparison to competitors explaining why yours is the best choice.

FAQs - A good Frequently Asked Questions page can be a valuable way to answer questions that might otherwise be an obstacle to a sale. It can also include information, phrased in the form of a question, that didn't fit in other categories.

Privacy policy - If you're collecting data through inquiry forms, this page tells your potential customers that you won't abuse their information.

News and press releases - This is another opportunity to dynamically communicate with your visitors. This may contain links to individual news or press release pages.

Inquiry form - This gathers leads and helps you maintain contact with potential customers after they leave your web site. This should be short, but also include fields for all the information you need.

Customer service - If you already have an Internet customer base, this gives them an inquiry page to report problems or ask questions.

Quality and certifications - This lists qualifications, certifications, quality awards, or ISO standards. This is another chance to convince your prospective customer.

Links, called 'further information' or 'trade associations' - This is an opportunity to link to all of your product manufacturers, trade associations, and professional bodies. This is also an opportunity to provide return links to sites that have agreed to link to you.

Employment Opportunities - This lists your current job openings.

Resources - This describes your manufacturing plant or factory equipment.

So, pick and choose the classifications that work best with your organization. After that, we can tackle the sock drawer.

Web Development Stages Checklist

Plan #	1	2	3	4	5	6		
Domain Names	1	2	3	4	5	6	Domain Names Chosen	<input type="checkbox"/>
Templates	Stock	Stock	Custom	Custom	Custom	Custom	Template Chosen	<input type="checkbox"/>
Add on Modules	2	3	5	8	12	15	Modules Chosen	<input type="checkbox"/>
Basics								
POP Email Accounts	3	5	8	12	16	20	Email Accounts Given	<input type="checkbox"/>
FTP Accounts	3	5	8	12	16	20	FTP Accounts Given	<input type="checkbox"/>
Subdomains	2	4	6	10	14	18		<input type="checkbox"/>
Domain Parking/Pointing	2	4	8	15	20	25		<input type="checkbox"/>
Add on Domains	2	4	8	15	20	25		<input type="checkbox"/>
Keyword List	Yes	Yes	Yes	Yes	Yes	Yes		<input type="checkbox"/>
About Us	Yes	Yes	Yes	Yes	Yes	Yes		<input type="checkbox"/>
Search Engine Submissions & Opt	No	No	No	Yes	Yes	Yes	Google, Yahoo, Verizon	<input type="checkbox"/>
Custom Graphics	No	No	No	No	Yes	Yes		<input type="checkbox"/>
Custom Icon	No	No	No	Yes	Yes	Yes	Choose Icon	<input type="checkbox"/>
Client front end editable	Yes	Yes	Yes	Yes	Yes	Yes	Show Login	<input type="checkbox"/>
Email Features								
Email Forwarding	Yes	Yes	Yes	Yes	Yes	Yes		<input type="checkbox"/>
Web Mail - 3 major versions	Yes	Yes	Yes	Yes	Yes	Yes	Explain Web mail	<input type="checkbox"/>
Email Aliases	Yes	Yes	Yes	Yes	Yes	Yes		<input type="checkbox"/>
Catch All Email Address	Yes	Yes	Yes	Yes	Yes	Yes	Choose address to receive	<input type="checkbox"/>
Website Statistics								
Show Stats	Yes	Yes	Yes	Yes	Yes	Yes		<input type="checkbox"/>
Charges / Contracts								
Down Payment:							\$	<input type="checkbox"/>
Paid							\$	<input type="checkbox"/>
Extra's								
Extra's								<input type="checkbox"/>

Plan #	7	8	9	Enterprise	E2			
Domain Names	7	8	9	15	25	Domain Names Chosen	<input type="checkbox"/>	
Templates	Custom	Custom	Custom	Custom	Custom	Template Chosen	<input type="checkbox"/>	
Add on Modules	18	21	24	UL	UL	Modules Chosen	<input type="checkbox"/>	
Basics								
POP Email Accounts	25	30	UL	UL	UL	Email Accounts Given	<input type="checkbox"/>	
FTP Accounts	25	30	UL	UL	UL	FTP Accounts Given	<input type="checkbox"/>	
Subdomains	26	34	42	UL	UL		<input type="checkbox"/>	
Domain Parking/Pointing	30	35	40	UL	UL		<input type="checkbox"/>	
Add on Domains	30	35	40	UL	UL		<input type="checkbox"/>	
Keyword List	Yes	Yes	Yes	Yes	Yes		<input type="checkbox"/>	
About Us	Yes	Yes	Yes	Yes	Yes		<input type="checkbox"/>	
Search Engine Submission	Yes	Yes	Yes	Yes	Yes	Google, Yahoo, Verizon	<input type="checkbox"/>	
Flash Design	No	Yes	Yes	Yes	Yes		<input type="checkbox"/>	
Custom Graphics	Yes	Yes	Yes	Yes	Yes		<input type="checkbox"/>	
Custom Icon	Yes	Yes	Yes	Yes	Yes		<input type="checkbox"/>	
Copyrighting	No	Yes	Yes	Yes	Yes	Choose Icon	<input type="checkbox"/>	
Client front end editable	Yes	Yes	Yes	Yes	Yes	Show Login	<input type="checkbox"/>	
Email Features								
Email Forwarding	Yes	Yes	Yes	Yes	Yes		<input type="checkbox"/>	
Web Mail - 3 major versions	Yes	Yes	Yes	Yes	Yes	Explain Web mail	<input type="checkbox"/>	
Email Aliases	Yes	Yes	Yes	Yes	Yes		<input type="checkbox"/>	
Catch All Email Address	Yes	Yes	Yes	Yes	Yes	Choose address to receive	<input type="checkbox"/>	
Website Statistics								
Show Statistics	Yes	Yes	Yes	Yes	Yes		<input type="checkbox"/>	
Charges / Contracts								
Down Payment:							\$	<input type="checkbox"/>
Paid							\$	<input type="checkbox"/>
Extra's								
Extra's								<input type="checkbox"/>

Red = Money
 Green = Must Show
 Yellow = Optional

eBay Fees:

When you list an item on eBay, you're charged an **Insertion Fee** according to the table below. If the item sells, you are also charged a **Final Value Fee**. The total cost of selling an item is the Insertion Fee plus the Final Value Fee.

Insertion Fees		Final Value Fees	
Starting or Reserve Price	Insertion Fee	Closing Price	Final Value Fee
\$0.01 – \$0.99	\$0.25	Item not sold	No Fee
\$1.00 – \$9.99	\$0.35	\$0.01 – \$25.00	5.25% of the closing value
\$10.00 – \$24.99	\$0.60	\$25.01 – \$1,000.00	5.25% of the initial \$25.00 (\$1.31), plus 2.75% of the remaining closing value balance (\$25.01 to \$1,000.00)
\$25.00 – \$49.99	\$1.20	Over \$1,000.01	5.25% of the initial \$25.00 (\$1.31), plus 2.75% of the initial \$25.00 - \$1,000.00 (\$26.81), plus 1.50% of the remaining closing value balance (\$1,000.01 - closing value)
\$50.00 – \$199.99	\$2.40		
\$200.00 – \$499.99	\$3.60		
\$500.00 or more	\$4.80		

The **Insertion Fee** for **Multiple Item Dutch Auction and Fixed Price** listings is based upon the opening value of your items. The opening value is the starting or the fixed item price multiplied by the quantity of your items. The maximum insertion fee for any Multiple Item Listing is \$4.80.

The **Final Value Fee** for a **Multiple Item Dutch Auction**, is determined by taking the Final Value Fee of the lowest successful bid and multiplying it by the number of items sold. The Final Value Fee for a **Multiple Item Fixed Price** listing is calculated per item sold, based on the final sale price of the item.

Select high item price **Business & Industrial*** capital equipment categories have the following fees:

Business & Industrial Category Specific Fees	
Insertion Fees	\$20.00
Reserve Fees	\$5.00
Final Value Fees	1.00% of the closing value (maximum charge \$250.00)

* Includes the following categories: Agriculture & Forestry > **Tractors & Farm Machinery**; Construction > **Heavy Equipment, Trailers**; Food Service & Retail > **Concession Trailers & Carts**; Healthcare, Lab & Life Science > **Imaging & Aesthetics Equipment**; Industrial Supply, MRO > **Fork Lifts & Other Lifts**; Manufacturing & Metalworking > **Manufacturing Equipment**; Manufacturing & Metalworking > **Metalworking Equipment**; Office, Printing & Shipping > **Commercial Printing Presses**. View the entire **Business & Industrial Category Structure**.

Optional Feature Fees

You can add optional features to help increase bid activity and your chances for a successful sale.

Reserve Fees (fully refunded if item sells):	
Reserve Price	Fee
\$0.01 - \$49.99	\$1.00
\$50.00 - \$199.99	\$2.00
\$200.00 and up	1% of Reserve Price (up to \$100)
Buy It Now Fees in US\$	
Buy It Now Price (US\$)	Fee (US\$)
US\$0.01 - US\$9.99	US\$0.05
US\$10.00 - US\$24.99	US\$0.10
US\$25.00 - US\$49.99	US\$0.20
US\$50.00 or more	US\$0.25

Listing Upgrade Fees			
Feature	Fee	Feature	Fee
Gallery	\$0.35	Border	\$3.00
Listing Designer*	\$0.10	Highlight	\$5.00
Item Subtitle	\$0.50	Featured Plus!	\$19.95
Bold	\$1.00	Gallery Featured	\$19.95
Scheduled Listings	\$0.10	Home Page Featured	\$39.95
10-Day Duration	\$0.40	quantity of 2 or more	\$79.95
Gift Services	\$0.25	List in Two Categories**	x2

*The Listing Designer fee for eBay Motors is greater, see the [eBay Motors fee page](#).

*There is no Listing Designer fee for [Selling Manager Pro](#) subscribers.

**Double the insertion and listing upgrades fees (excluding Scheduled Listing and Home Page Featured, to list in two categories.)

eBay Picture Services Fees	
Feature	Fee
First picture	Free
Each additional Picture	\$0.15
Preview Picture	Free
Picture Show	\$0.25
Supersize Picture	\$0.75
Picture Pack	\$1.00
Seller Tool Fees	
Seller Tool	Fee
TurboLister	Free
Selling Manager (Free 30 - day trial.)	\$4.99
Selling Manager Pro (Free 30 - day trial.)	\$15.99
Blackthorne Basic (Free 30 - day trial.)*	\$9.99
Blackthorne Pro (Free 30 - day trial.)**	\$24.99

*Blackthorne Basic subscribers are eligible for a free Selling Manager subscription.

**Blackthorne Pro subscribers are eligible for a free Selling Manager Pro subscription.

Other questions you may have

[How do I pay my eBay fees?](#)

[What if my item sold and the winner didn't pay for it?](#)

A note about eBay fees

- In the event your seller account is suspended for any reason, any amounts due on your seller account will immediately become due and payable. eBay reserves the right to charge any amounts you have not previously disputed to the billing method that you are using.
- Fees pay for the right to sell on eBay. Sellers do not purchase exclusive rights to Web pages on eBay. eBay may, in our sole discretion, and without your consent or payment to you, place third-party advertisements on any Web page within our site.

Insertion Fees and optional feature fees are charged at the time of listing and are non-refundable.

Web Dev Questionnaire:

If you are looking to have a web site designed and developed please either email or mail the form below with as much info as you can provide. There is no minimum to fill out. This gives us an idea of what you are looking to do and what we have to work with.

Contact information

Company:

Contact:

Project manager:

Address:

City, State, Zip:

Telephone:

Main e-mail:

General inquiry

Rationale

- Have you ever been involved in planning a Web site or a site redesign?
- Will this be a redesign of the current site or the addition of new features?
- Is this a new site? If yes, why are you unhappy with your existing site?
- Do you have a domain name registered?
- What is your estimated launch date?
- What is the address (URL) of your present site?
- What is your estimated budget for site development?

Web hosting/technical

- Who will maintain your site? If it's already on the Web, who maintains it now?
- What tools will they/do they use?
- Have you selected a hosting provider?
- Do you have your own Web server?
- What legacy systems are currently in place? Do they need to be converted to a Web-based system?
- Will the site require links to a database? What is the purpose of this database? What type of database will you use? What data will the Web site send to or pull from the database?

Marketing

- Do you have an advertising agency or public relations firm? Will they be involved in the development or redesign of your Web site?
- How do you intend to advertise or drive traffic to your site?
- Describe your primary target audience.
- Describe your secondary audience.
- Describe your industry.
- Who are your biggest competitors?
- What do you like/dislike about their Web sites?

What are your objectives for this project? (Check all that apply.)

Create a new marketing presence on the Internet.	
Develop a strong online brand.	
Reposition an existing brand on the Internet.	
Develop advertising-based revenue.	
Create direct-sales revenue.	
Provide detailed product or catalog-based information.	
Establish personal contact with visitors and elicit feedback.	
Reduce traditional sales or support costs by developing or improving consumer/customer experience with online support.	
Build a community for a particular affinity group (such as specific types of customers).	
Establish a technological advantage over competitors.	

How would you define the main goal of this Web site?

Publicity or marketing site	
Intranet	
Extranet	
Game or entertainment site	
Nonprofit or community site	
Application service provider	
Portal	
Content-based publishing site	
Sales/e-commerce site	
Other (Please describe.)	

Select and rank the services you think you'll need:

Front-end experience

(1—Critical, must have; 2—Would like, but not critical; 3—Do not want)	
Logo design	
Site graphics	
Site architecture	
Content creation, editorial review	
Audio/video development	
Chat area(s)	
E-commerce transactions	
Catalog and shopping cart	
User customization	
Search feature	

Back-end/technical

(1—Critical, must have; 2—Would like, but not critical; 3—Do not want)	
Database design and integration	
Content management system	
Usability testing	
Flash development	
Personalization	
Advertising management tools	
Traffic logging and analysis tools	
Merchant account/secure transactions applications	
User-tracking tool	
Administrative site maintenance tools	
Application development	
Site coding (HTML, JavaScript, ASP)	
Legacy system integration	
Web hosting recommendation	
Server selection/installation	
Ongoing site maintenance	

Marketing/strategic services

(1—Critical, must have; 2—Would like, but not critical; 3—Do not want)	
Competitor comparison	
Brand building	
Search-engine listings	
Content and editorial strategy	
Launch strategy	
Product-line merchandising plan	
Publicity strategy	
Marketing materials, media kit on site	

Discounts:

For organizations that already have a site developed and online with content: **25% off** package 7 and up
15% off package 4 - 6
10% off package 1-3

*Discounts given for having content do not apply to renewal costs.

Fire Departments or EMS agencies: **40% off** package Enterprise 2
30% off package Enterprise 1
25% off package 7 - 9
15% off package 4 - 6
10% off package 1-3

Fire or EMS suppliers: **30% off** package Enterprise 2
20% off package Enterprise 1
15% off package 7 - 9
10% off package 4 - 6
5% off package 1-3

With the purchase of package 1-3: 3 months free vehicle sale postings on LIFE Supplies
3 months free job postings on LIFE Supplies
3 months free ads or banners on LIFE Supplies

With the purchase of package 4-7: 6 months free vehicle sale postings on LIFE Supplies
6 months free job postings on LIFE Supplies
6 months free ads or banners on LIFE Supplies

With the purchase of package 8-E2: 12 months free vehicle sale postings on LIFE Supplies
12 months free job postings on LIFE Supplies
12 months free ads or banners on LIFE Supplies

Sales Promotion (Limited Time for release of Enterprise Level Web Site Package 2)
Enterprise 1 – 10% Off Normal
Enterprise 2 – 20% Off Normal

Any discount can be combined on this page except sales promotions, these apply only if no other discount can be taken.

EZRIDER9000 Website Critique Form

Company Name:

Date:

Web address:

Alternate addresses:

Email address:

Matching: Yes

No

Missing Pages:

Out of date pages (as can be determined by dates):

Misalignments:

Unprofessional points:

Search Engine Ranking:

Comments:

List of EZRIDER9000's IT Services:

Accounting Systems

Biometrics

Content Management Systems

Customer Relationship Management

Databases

Digital Document Services & Imaging

Disaster Recovery

Equipment Sales, Rentals, Leases

Ink Cartridges

Help Desk Services

Implementation, Integration & Migration Services

Information Risk Management

Software Sales & Licensing

Networking

Partner Relationship Management

Point Of Sale

Project & Resource Management

Security

System Audits

Staffing Solutions

Servers

Storage Solutions

Supply Chain Management

Training

Technical Document Creation

Web Site Evaluations:

This is a new service by EZRIDER9000. We will now start taking request by companies and individuals who are either unhappy with there current site or looking for a change.

Topics covered:

Web address

Alternate addresses

Email addresses

Missing Pages:

Out of date pages (as can be determined by dates)

Misalignments:

Unprofessional points:










Graphics

Functionality

Cost of service goes towards price of a new site if done by EZRIDER9000.

We do not only offer the best prices around but the highest quality and value for your money. You don't have to pay high prices for the best.

Support Packages:

	Unlimited Calls	Unlimited IM's	Unlimited Email's	Unlimited Incidents	Turn Around	Individual Charge
Priority 1					up to 8 hrs	
Priority 2	limited				up to 24 hrs	
Priority 3	limited	limited			up to 2 days	
Priority 4	limited	limited	limited	limited	up to 3 days	
No Priority						Per Incident

All turn around times are usually returned to in a 1/4 of the time

Service Contract Plans & Rates:

Basic contracts:

Contract	Base Hours	Default Payments	Default Support	Monthly Charges	Hourly Overcharge
1	3	1/10 net 30	-	\$200	\$40
2	6	2/10 net 30	4	\$400	\$38
3	9	3/10 net 30	3	\$900	\$36
4	13	4/10 net 30	2	\$1500	\$34
5	20	5/10 net 30	1	\$2000	\$32
No Contract	-	1/10 net 30	No priority	General Rate	---

Enterprise contracts:

Contract	Base Hours	Default Payments	Default Support	Monthly Charges	Hourly Overcharge
EC1	25	6/10, 3/20 n30	1	\$4500	\$30
EC2	30	6/10, 3/20 n30	1	\$5500	\$30
EC3	35	6/10, 3/20 n30	1	\$6500	\$30
EC4	40	6/10, 3/20 n30	1	\$7500	\$30

Custom Contracts Available

All contracts minimum 1 year.

Long term discount: for each year after first year add an additional 1% onto 10 day discount (up to 2 additional years). Sign up for 3 additional years or more and take 4% off 10 day discount.

20%/year penalty charge for breaking basic contracts, 35%/ year penalty charge for breaking enterprise contracts

Rates & Payments

General Rate: \$50/hr *

Payments: 2/10 net 30*

Payment forms accepted:



Pay me securely with any major credit card through PayPal!



Or pay with Cash, Check, or Money Orders

Late fee: 1%/30 days

Every 30 days after the initial 30 days. If you have special circumstances or have additional questions please [contact us](#).

Development Billing: We have 2 general billing options*:

- Weekly (Continuous)
 - Weekly billing is much more detailed then staged. Gives full hourly details.
- Staged
 - Staged billing is much more general and covers the highlights in each of the development stages. Staged billing can only be chosen after you are an established customer and credit can be given.

*Some [services](#) have different rates and billing options.

Discounts:

Greater discounts for higher volume customers.

I.E.:

- Price freezes
- Raise in early payment discount
- Free equipment kickbacks

Products Used:

Solutions are created with only the best name quality brands such as the ones listed here. EZRIDER9000 stands behind these companies and the products they create. Only when we believe they are of the highest quality and have used them to the fullest ourselves, only then do we use them in our **services** and products and our recommendations to clients.

Systems:

Acer
Compaq
Dell
HP
IBM

Networking Hardware:

3Com
Cisco
Linksys
SMS
Xircom

CD Media:

Fuji
TDK
Memorex

Software

Adobe
Linux
Macromedia
Microsoft
Norton
Sun Microsystems

Systems Hardware:

Kingston
Toshiba
IBM

Digital Storage:

SONY

Digital Camera's

SONY

If however you wish to have other brands used please tell our consultants and we will be more than happy to accommodate you.

We break down the development cycle as follows

Steps	Staged Billing %
Analysis	10 % (Initial Payment - Non-refundable)
Design	20 %
Coding	25 %
Testing	30 %
Final Release	15 % + difference of quote + actual cost
Maintenance	usually 25-50% of development / yr

Analysis - We sit down with you and/or your team and discuss what is needed and how to go about reaching your goals. We discuss the basics of the entire development cycle. We try to get a feel for the type of design you want the project to have and figure out a estimated cost of the project based on projected project resources such as cost, time, hardware / software needs, and staff. Based on the estimation we require an initial payment of 10% which is non-refundable.

Design - After we have a basic (Possibly several designs) design we go over it with you and once a desirable design has been reached then we have you sign off on it. We require 20% of the estimated cost if using a staged billing procedure.

Coding & Development - Once we have come to a design conclusion, we will start the development of your project. For staged billing this will require 25% of the estimated cost.

Testing - We have found that for the testing stage we roll it out for the project to go semi live (only for non-websites). By going semi live we are testing it along with you to find bugs. With realistic data being entered in along with us testing extremes, we find more bugs, making it more stable in the long run. Also this gives you the opportunity to see if you want anything changed, added, or removed before the final product is released. By going with this approach it saves you money and provides a higher level of satisfaction. A required 30% of estimated cost is required if using the staged billing procedure.

Final Release - Once the final product is created, you sign off on it. The final 15% is due plus the difference of the total received and the actual cost.

Maintenance - Maintenance is usually an overlooked aspect in almost any project. Unfortunately also the most costly aspect. If this is overlooked many problems can occur. We estimate maintenance to be around 25%-50% of project cost / year. We make sure your project is constantly running at optimal performance.